

A Newsletter for Fleet Emissions Inspection Facilities and Inspectors

IN THIS ISSUE...

-  **What's New?**
 -  **Completing the FVIR/MS**
 -  **Is Your Shop Listed?**
 -  **Third Quarter Training Schedule**
- VEI Web site: www.carcare.azdeq.gov

What's New?

Well, we are glad you asked. Before the end of the year, there will be three more official inspection stations. New facilities are under construction in North Phoenix, Apache Junction and Goodyear. As the population density continues to increase around the edges of the valley, so must the inspection network.

Most inspection stations will be equipped with one or more On Board Diagnostics (OBD)-only lanes. These lanes will have two complete OBD test positions, so two vehicles can be tested at once. In addition, a full-service lane will be able to do all tests, including OBD and tailpipe. These improvements should greatly reduce wait time.

There will be new "Vehicle Inspection Reports" (VIR). In fact, the new VIR for the OBD test is being used in several stations now. By early next year, all VIRs will look similar, but will have very specific information for the type of test.

For example, the OBD test form will not have empty boxes for HC and CO.

Examples of the new forms will soon be at www.myAZCar.com. These changes will make it possible to include additional test specific information on the VIR.

Completing the FVIR/MS:

Fleet inspectors must complete two documents with each vehicle inspection; the Certificate of Inspection and the Fleet Vehicle Inspection Report/Monthly Summary.

Completing the FVIR/MS is very important when performing a fleet vehicle inspection. We have recently seen an increase in incomplete reports.

Each box on the FVIR/MS must be completed for each vehicle inspected. If the particular box is not

applicable to the test being performed, an "N/A" should be entered. Where a value is required, such as "CO," the value must be within passing range. Where a value is not required, such as for the presence of an emissions control device, a "pass" is required. However, we see many FVIR/MS forms returned with a "pass" for a device which isn't required. This is not appropriate. In this case, the box should be marked "N/A." The only acceptable entries into the form are "pass," "N/A" or a value within the appropriate range.

Remember, when performing an inspection, you should have sufficient documentation to accurately complete the inspection. This includes appropriate manuals and vehicle-specific information as found on the under-hood labels. Where there is a discrepancy between the manual and the label, the label prevails.

Is Your Shop Listed?

If your shop is a dealership, it should be listed in the "Repair Facilities Effectiveness Report." This continually updated report is found on either www.azdeq.gov or www.myazcar.com.

Look for "Find a Repair Facility" under Vehicle Emissions on the ADEQ Web site or "Locate a Repair Facility" on the right side stripe on the myAZCar Web site.

Repair facilities and dealerships who perform auto repair are listed by zip code. Repair facility information includes the name and address of the facility. Emissions repair information is noted for one, three and six months, and includes the number of emissions repairs performed, number that passed retest, and the percentage of successful repairs.

Several things contribute to a good presence on this report. First is completing the repair information on the back of the Vehicle Inspection Report. Be sure that the repair information is completed accurately, and that your shop identification is included. If we can't read it, we can't record it. Secondly, it should be obvious that a vehicle which is not successful in passing the retest will reflect badly on your shop's overall score. We do not grade these results. They are either passing or failing retest information, and the last repair shop that worked on the vehicle. It is therefore important to pay careful attention to the third contributor. Pay close attention to the work that comes out of your shop.

(continued on back)

Fleets in Review is a publication of



Janet Napolitano, Governor
Stephen A. Owens, ADEQ Director

PRESORT STANDARD
U.S. POSTAGE
PAID
PHOENIX, AZ
PERMIT #1682

Vehicle Emissions Inspection
600 N. 40th Street
Phoenix, Arizona 85008

Contact *Fleets in Review*:
(602) 207-7011

Contact: Adrion Osborne
osborne.adrion@azdeq.gov

Publication Number: N 08-03



Perform the repairs necessary to bring the vehicle into conformance. (*Note: We did not say to make it pass!*) A conforming vehicle meets the parameters set out by the manufacturer, and will pass emissions inspection. A vehicle adjusted to “pass” emissions may not pass the next day, or may pass very marginally.

Once the vehicle is in conformance, test drive it! How does it behave? Are there any un-set readiness monitors (OBD vehicles)? If so, be sure the customer knows the vehicle will have to be driven before being returned to the emissions test, and under what driving cycle it is to be driven. And, finally, complete the vehicle repair information.

Scanning the “Repair Facilities Effectiveness Report” will show that some shops do many emissions-related repairs, while others do only a few. The report doesn’t compare one shop to another, except on the percentage of their individual effectiveness. So make sure the emissions repairs you perform are accurate and complete. Be certain that your customer is informed about what to do and what to expect. The greatest number of retest failures occur because shortcuts were taken. Customers don’t like to spend more money than necessary, but they really don’t like to do it twice. Bring each vehicle into conformity and be a hero with a great effectiveness record.

Third Quarter Training Schedule

JULY 2008	
Fleet	Dates
Government and Fleet Shop	8-9
Dealers	15-16
Diesel	10
Tucson	29-30
AUGUST 2008	
Fleet	Dates
Government and Fleet Shop	5-6
Dealers	12-13
Diesel	7
Tucson	26-27

SEPTEMBER 2008	
Fleet	Dates
Government and Fleet Shop	9-10
Dealers	16-17
Diesel	11
Tucson	23-24
OCTOBER 2008	
Fleet	Dates
Government and Fleet Shop	7-8
Dealers	21-22
Diesel	9
Tucson	28-29