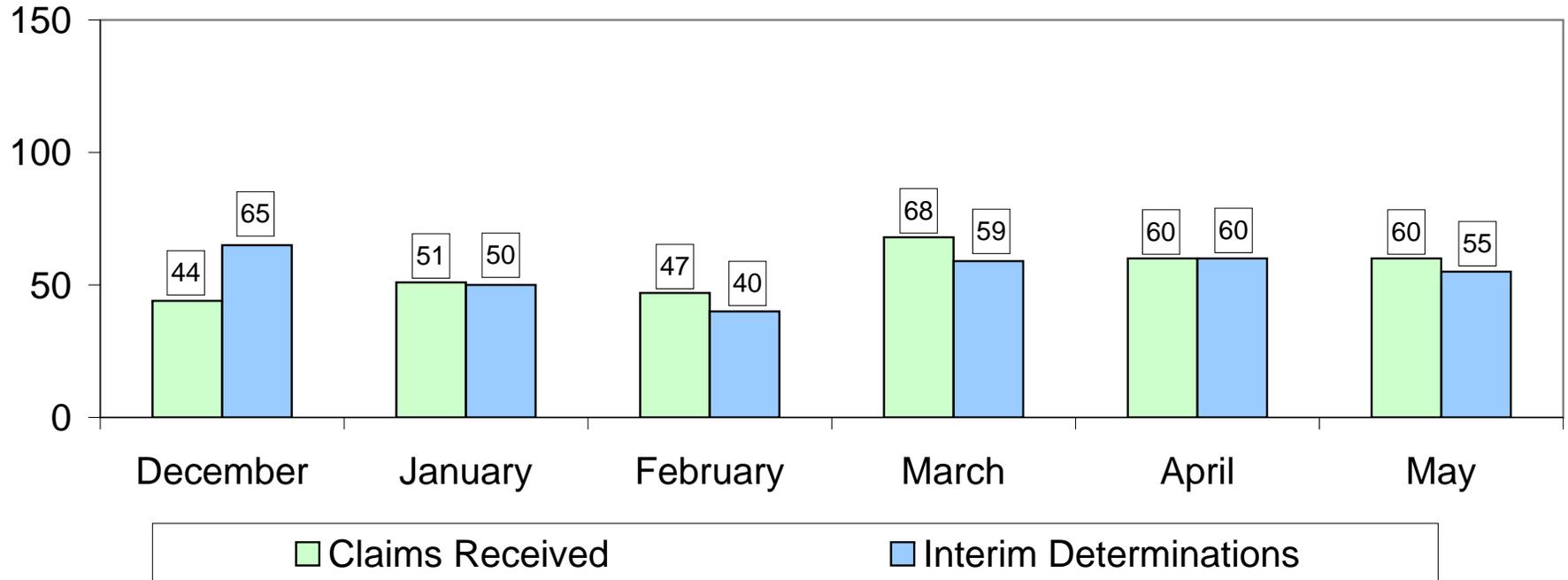


## State Assurance Fund May 2009



Claim Type	Claims Received This Month	Number of Interim Determinations	Claims Pending Less Than 90 Days	Claims Pending More Than 90 Days	Claims Pending More Than 180 Days	Claims Pending More Than 365 Days	Total Number of Active Claims
Direct Pay	21	22	37	0	0	0	37
Pre Approval	1	0	3	0	0	0	3
Reimbursement	38	33	71	0	0	0	71
<b>Totals</b>	<b>60</b>	<b>55</b>	<b>111</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>111</b>

State Assurance Fund Work in Process Summary  
May 2009

<b>Administrative Review</b>				
	Less than 90 days	Over 90 days	Over 180 days	Over 365 days
Direct Payment	24	0	0	0
Preapproval	0	0	0	0
Reimbursement	36	0	0	0

<b>Technical Review/Corrective Action Review</b>				
Direct Payment	13	0	0	0
Preapproval	3	0	0	0
Reimbursement	35	0	0	0

<b>Payment Processing</b>				
Direct Payment	0	0	0	0
Preapproval	0	0	0	0
Reimbursement	0	0	0	0

<b>Summary</b>				
Direct Payment	37	0	0	0
Preapproval	3	0	0	0
Reimbursement	71	0	0	0
<b>Total</b>	<b>111</b>	<b>0</b>	<b>0</b>	<b>0</b>

State Assurance Fund

May 2009

**Informal Appeal Requests Received**

March	April	May
16	16	19

**Informal Appeal Determinations**

March	April	May
15	19	23

**Formal Appeal Requests Received**

March	April	May
4	2	2

**Formal Appeal Determinations**

March	April	May
15	2	7

No Hearings were conducted in May.

### State Assurance Fund Appeals

As with any process that involves a decision by one party that affects another, there are disagreements. SAF determinations, as well as many technical decisions, have two processes for appeal. The informal appeal process, provided for in A.R.S. '49-1091, is an opportunity for the applicant to request that ADEQ re-evaluate the decisions or determinations made. It also provides the applicant with an opportunity to provide additional information for ADEQ to review. As provided for in A.R.S. '49-1091(E), this informal appeal process is the opportunity for both the applicant and SAF to explain their position and exchange information related to the matter appealed. This free exchange of information is intended to resolve issues in dispute without the necessity of pursuit of the formal administrative appeal process under A.R.S. Title 41.