



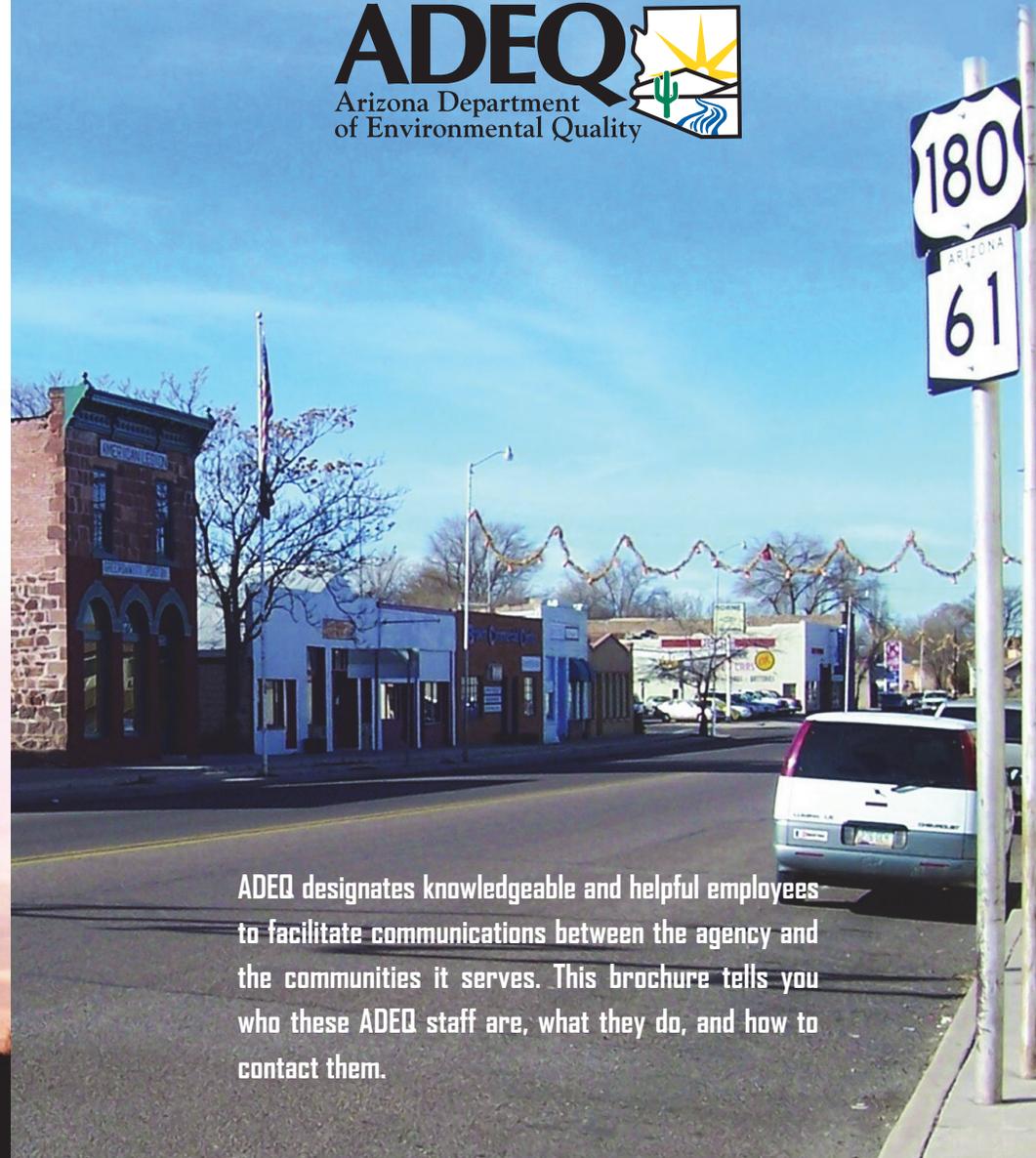
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ARIZONA'S SMALL COMMUNITIES OUTREACH PROGRAM



Prepared by the Arizona Department of Environmental Quality for submission under Agreement with the Environmental Council of States (ECOS). The preparation of this document was financed in part by funds provided by ECOS.

ADEQ designates knowledgeable and helpful employees to facilitate communications between the agency and the communities it serves. This brochure tells you who these ADEQ staff are, what they do, and how to contact them.

What is the Community Outreach Program?

The Arizona Department of Environmental Quality (ADEQ) Community Outreach Program was created to better serve the needs of Arizona residents.

How can the Community Liaisons help me?

Since 2000, ADEQ has placed key employees in the communities they serve, so that these staff members can have frequent and direct contact with agency customers.

The Community Liaisons:

- Help identify local needs and respond to them quickly.
- Coordinate with ADEQ program staff to answer specific questions or resolve problems.
- Provide permitting assistance.
- Offer compliance assistance* on matters outside of the enforcement process.
- Perform outreach on grant funding opportunities and new and existing ADEQ regulatory programs and initiatives.
- Share expertise on area issues.
- Coordinate activities with other state agencies and local governments.
- Provide customer service as requested to the regulated community, the public, citizen groups, districts and local government.

*As ADEQ employees, Community Liaisons assist to the extent possible, but compliance is always the responsibility of the regulated entity. Community Liaisons encourage voluntary disclosure of violations and report on any conditions thought to pose an immediate threat to human health and the environment.

How can the Ombudsman help me?

The ADEQ Ombudsman listens to questions and concerns from citizens and businesses and helps guide them in resolving issues. The Ombudsman is responsible for coordinating communication with the Community Liaisons, providing assistance from the ADEQ Director's office, and facilitating communications between the agency and its stakeholders.



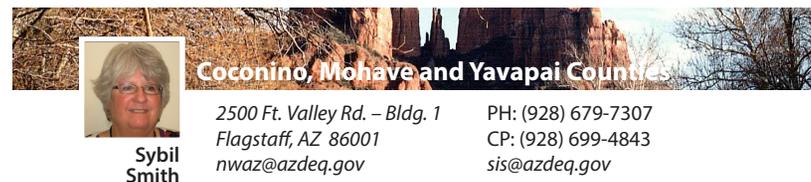
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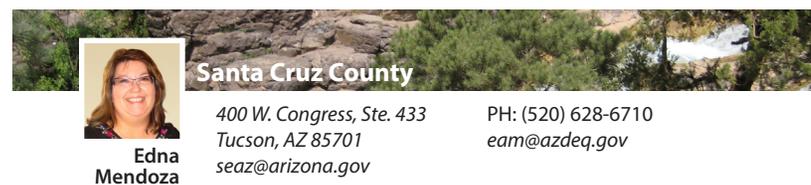
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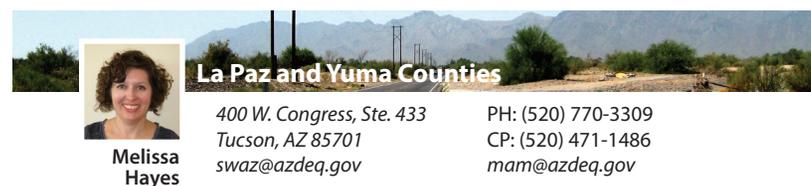
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