



Community Liaison NOC Closure Timeframe Matrix Guidance for once the CL has the case		
	Simple Compliance Conditions	Complex or Numerous Compliance Conditions
Highly Engaged	45 Days	60 Days*
Moderately Engaged	30 Days	45 Days
Not Engaged, Unresponsive, or Active Resistance	20 Days	20 Days



Revised November 2014	
Assumes that compliance conditions are written to allow for timely closure for lengthy permitting/construction/seasonal processes; the inspector has worked with RP to be certain they understand what is required of them; they've had reasonable time to close the condition prior to referral to CL.	
Not Engaged	Should know because the inspector shares as part of referral
Highly Engaged - scheduled compliance conditions are greater than 60 days (UST); public entities needing procurement, public notice, etc.	*May go beyond the recommended 60 days with a reasonable schedule/gameplan in place.
Cases that may go back to the program	Two months fail 0.02 UST; HW lab results indicate violation; Monitoring reports indicate significant violation.